

# Protection of personal data

By using this site, you accept the present data protection regulations. The data controller is Graitec Innovation, whose registered office is **Graitec Innovation, 17, Burospace 17 91570 – France.**

Version updated on July 12 2022

## 1. Graitec Privacy Statement

Respecting your anonymity when you search for information on our sites is particularly important to Graitec. The Graitec Group (including Graitec Innovation and its subsidiaries, "Graitec") makes every effort to ensure your online privacy when you visit the websites [graitec.com](http://graitec.com) and [graitec.com/en](http://graitec.com/en).

The purpose of this privacy policy is to provide you with accurate information about what information we may collect about you when you visit our website and how we may use it. We also want to inform you about how we pass it on for technical reasons, to other entities or companies.

Your rights are important to us and we want to make sure that you are aware of them.

No personal information is automatically collected about visitors to the site. Any other personal data you may provide to us is collected for the purpose for which it is provided and/or with your consent. For example, when you complete a form to receive information from us by providing your name, email or telephone number. If you choose not to provide us with the personal information necessary then we may not be able to provide the service offered on the site.

We may however, collect IP addresses and cookies to enable us to manage certain technical or advertising aspects. This data does not give us access to any personal information about you.

Where we collect data about you, you have the right to; (a) obtain all available information about your personal data, (b) request that it be corrected, supplemented or deleted and, (c) inform us of what happens to it after you are no longer with us by contacting us at [dco@graitec.com](mailto:dco@graitec.com)

If you observe any treatment or action by us which does not respect your privacy, please contact us at the following address: [dco@graitec.com](mailto:dco@graitec.com)

You can also file a complaint with the supervisory authority. The competent authority in France is la Commission Nationale de l'Information et des Libertés : CNIL. Address France: 3 place de Fontenoy – TSA 80715 – 75334 Paris Cedex 07. Phone number: +33 1 53 73 22 22

## **2. Use of your personal data**

When you fill in an online form on the site, whether it is to ask us to contact you again, to access the download module for a trial version of our software, to send you documentation on our software or the software that we sell, on our training courses or services or to receive our newsletters, we collect the personal data that you have kindly provided on the site. This personal data may include: title, surname, first name, email address, postal address, telephone number and, any other information you consider useful to provide to us such as the name of your company and its sector of activity.

The data you provide to create your account on Graitec Advantage is used by Graitec and/or service provider(s) working on behalf of Graitec in order to access our software download system, to inform you about the activation of your software and/or to send you additional information about the status of your subscriptions.

The data you provide to receive newsletters is used by Graitec and/or a service provider working on behalf of Graitec to inform you about our products and services or those of our partners. Each email received includes an option to unsubscribe from the newsletter.

The data you provide in the forms is used by Graitec and/or a service provider working on behalf of Graitec to respond to your comments, questions or requests for information. Although we keep your details on our database, we only use them to respond to your enquiries about the products and services we sell.

## **3. Duration of storage of collected personal data**

The personal data collected is kept for a limited period of time, in proportion to the purposes for which it was collected. Thus, the data communicated in the context of newsletter registration will be kept in our database until the user unsubscribes. You may at any time withdraw or change your consent to our use of your personal data, or request that we delete it permanently, subject to conditions imposed by law.

## **4. Links to or from other websites**

The site may contain links to other websites or certain websites may link to the site. Graitec assumes no responsibility for the privacy practices of such third party sites. We recommend that you consult the privacy policies of the third party websites you visit.

## **5. Use and collection of information: partner platforms**

The site may incorporate certain partner platform features. When you interact with partner platforms, they may record your interaction with the site. These platforms have their own privacy policies that govern the use of personal or non-personal data they collect.

We may also collect technical data using cookies or other technologies provided by these partner platforms, such as your IP address, clickstream, operating system, or other data to enhance your web experience.

## **6. Cookies**

Our site uses "cookie" technology to collect information that helps us improve your user experience on the site and provide you with more personalised services. Please see our cookie policy for more information.

## **7. Information about you provided to partner companies**

As part of our partnership with Autodesk or other suppliers of software that we sell, we may transfer your personal data to these partner companies to enable you to complete your subscription to software offered through Graitec.

Please visit the Autodesk privacy page at <https://www.autodesk.com/company/legal-notices-trademarks/privacy-statement>

Autodesk does not transfer any personal data from any member country of the European Union, the United Kingdom or Switzerland to the United States.

We do not share your personal information with other third parties without your permission, and we do not allow third parties to collect personally identifiable information about users of our site except for trusted third parties who assist us in operating the site and conducting our business, provided that such third parties agree to keep such information confidential and secure. Third party vendors retain the information they need to perform the functions for which they have been appointed and we do not authorise these third parties to use or disclose personal information for their own marketing or other purposes.

We may disclose your personal information when such disclosure is permitted by law or necessary (for example, in response to a legally valid request), to enforce the site's policies, to exercise or defend rights, or to protect our rights, the rights of others, our property, or our safety.

Your personal information may be stored and processed by service providers located in foreign jurisdictions, whose regulations on personal data may differ from those of the jurisdiction to which you are subject.

## **8. Transfer and storage of information**

Your personal information is stored securely on servers located within the European Union. We retain your personal information for as long as necessary for the purposes identified by us when you provided the personal information and for any new purposes identified and consented to by you, and for an appropriate period of time.

## **9. Technical security of your personal information**

We have deployed technological security features including security software, passwords and firewalls designed to prevent malicious access to your computer and to protect your personal information from loss, unauthorised access, modification or disclosure. While we are not immune to malicious attacks, we do our best to make our system as secure as possible.

## **10. Transfer and storage of your personal information**

Your personal information is stored securely on servers located within the European Union. We retain your personal information for as long as necessary for the purposes identified by us when you provided the personal information and for any new purposes identified and consented to by you, and for an appropriate period of time.

## **11. Contacting us about our privacy policy**

You may contact us at any time to obtain answers about our privacy policy, how we use the information you have provided to us, or to correct, amend or delete your personal information at [dco@graitec.com](mailto:dco@graitec.com)

## **12. Changes**

You should check this site periodically for changes to this Privacy Policy. Any changes will be posted on this site as soon as they become effective.

# Terms of use of the site

Version updated on June 20th 2022

## Intellectual property

All content (images and text) on the site is protected by copyright and may not be distributed, downloaded, modified, edited, reused in any way by any means online, electronic or physical without the express, prior and written permission of Graitec. Any use of these marks or any other material or content, except as permitted herein, is expressly prohibited and may violate copyright laws, trademark laws, data protection laws and communications regulations and statutes.

Graitec does not endorse the content or use of any third party website that is technically linked to the Graitec website and accepts no responsibility for it. We have no control over the privacy practices of websites that link to our site or to which we may invite you to click on occasion.

## Protection of your personal data

Graitec ensures the protection of your personal data within the framework defined by the personal data protection policy which you can consult [here](#).

## Legal notice

### Publisher

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# Cookie Usage & Cookie settings

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## "Cookies"

Like the vast majority of websites, the Graitec website (hereinafter referred to as the "site") uses a technology that collects information that helps us to improve your online experience by offering you personalised services: "cookies".

## What is a "cookie"?

A "cookie" is a small file identified by a code, which may be transmitted to your browser when you connect to a website. Your browser will keep this cookie for a certain period of time and each time you log on again. These "cookies" fulfil different purposes which are sometimes essential for the proper functioning of the website you are visiting or allow us to offer you a more optimised and personalised experience.

## Strictly necessary cookies

These cookies are essential for the proper functioning of the website and can't be disabled by our technical devices. They are generally only activated in response to an action on your part, such as when you complete a form to be contacted or receive information from us. You can set your browser to block or alert you to the use of these cookies but, some features of the site may not work. All information collected by these cookies is aggregated and anonymised

## Functionality cookies

These cookies are used to improve the personalisation of our site, such as the use of videos and communication services. They may be activated by us, or by third parties whose services are used on our website pages. If this type of cookie is not accepted, some features of the site or services offered may not work. All information collected by these cookies is aggregated and anonymised

## Performance cookies

These cookies allow us to statistically analyse certain parameters such as the number of visits and sources of traffic to our website. They allow us to know which pages are the most visited and to evaluate the ease of navigation on our site. All information collected by these cookies is aggregated and anonymised. If you choose to disable these cookies, it will be more difficult for us to analyse the effectiveness of our site and implement appropriate remedies.

## **Personalised advertising cookies**

These cookies may be enabled on our site by our advertising partners. They may be used by these companies to serve you relevant ads on other sites. They only work by identifying your browser and device (computer, tablet or mobile phone).

## **Personal and professional social network cookies**

These cookies are activated by the social network services that we have added to our site, in order to allow you to share our content with your friends and acquaintances who themselves use these professional or personal social networks. They allow us to track your browsing on other sites and to offer you content that is better adapted to your profile. If this category of cookies is not accepted, you will not be able to use, or even view, these sharing tools.

## **How do we use cookies on this site?**

We use cookies for the sole purpose of collecting the information mentioned in this privacy policy. We do not use this technology to collect any personally identifiable information about you without your consent. The cookies we use are designed in particular to help us provide you with the most appropriate and personalised service and to improve your experience the next time you visit by, for example, saving you time in finding the information you are looking for.

The cookies used on this site allow us to;

- Compile statistics on your use and browsing of our site, identify the sections you have enjoyed most and track your technological preferences.
- To memorise information relating to a form that you have filled in on our site.
- To use Google Analytics or any other analysis tool. To learn more about Google Analytics, please visit the Google website <http://www.google.com/analytics/learn/privacy.html>.
- To invite you to use the platforms or offers of our partners (personal or professional social networks, etc.). The issue and use of cookies by third parties are subject to the privacy policies of these third parties.
- To adapt the presentation of our site to the preferences of the computer you are using (language used, display resolution, operating system, etc.) during your visits.
- To personalise the home pages or certain sections of the site.
- To implement security measures, for example, when you are asked to connect again to a content or service after a certain period of time.
- To send you targeted marketing, advertising and promotional messages and other information that may be of interest to you.

## **How do you set your cookie preferences?**

Cookie preferences can be configured by accessing the cookie settings console that is offered to you when you log on to the site.

It is also possible to configure the browser software so that cookies are saved on your computer or, on the contrary, that they are rejected, either systematically or partially. The configuration of each browser depends on the browser and is described in its help menu.

By rejecting some of the cookies your user experience may be degraded and you may find it more difficult to access certain content.